

From: ruralhousing@brhs1926.com [mailto:ruralhousing@brhs1926.com]
Sent: 23 January 2017 14:11
To: Sally Arden
Subject: RE: Allason Close, Brampton

Hi Sally

Thanks for getting in touch. New year seems a distant memory now. Hope you had a good one.

We've had a good response from the work undertaken at Allason Close. Linda and I were very impressed with how smoothly the organisation of the appointments went (Patricia was superbly efficient) and then we were amazed that the installers were ahead of schedule by the end of the first couple of days. The tenants had nothing but praise for the installers and some of them even called the office to say how polite and helpful they had been. Since the work was done, a number of tenants (including one who insisted that they didn't need the draught-proofing) have said that they can definitely feel the difference in their properties. So all in all, a job well done. Thank you.

At the moment we do not intend to do any draught-proofing works this year, nor do we plan to fit anymore Tadpoles at this time but obviously we will contact you should we require any.

Thanks again.

Kind regards.

Julie

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